

YWCA Wenatchee Valley Computer Repair Tech Services

Installations	YWCA Pricing	Competitors Pricing
Software	\$24.99	\$29.99
Install specified software on one PC. Reboot the PC if necessary and test the software for successful installation. (Excludes Operating Systems)		
RAM Memory	\$34.99	\$39.99
Install memory upgrade and test the system to assure memory is recognized		
Card/Drive/Modem	\$39.99	\$49.99
Install drivers as necessary for the expansion card/drive operation. Power up and verify PC is operational.		
Peripheral Install/setup	\$29.99	\$39.99
Load device drivers such as printer, PDA or Scanner and test as necessary.		
Operating System	\$74.99	\$99.99
Install full or upgrade version of operating system software on one PC. Operating system CDs must be the original copy. It is recommended that before performing an install on any operating system, that customers have all their information backed up.		
Hard Drive	\$39.99	\$49.99
Open PC, install new hard drive and close PC. Install software required to make the hard drive operational. Power up the PC verifying PC is operational. (excludes OS install or data migration)		

Repairs	YWCA Pricing	Competitors Pricing
Diagnostics/Tune up	\$29.99	\$79.99
Check hardware and reform system analysis to identify any hardware failures or conflicts. Software analysis to identify any software related issues. Remove Trial ware, adjust key settings that may be slowing down and disk defragmentation and clean up. Removal of dust and dirt buildup included		
Create/Restore CD	\$29.99	\$39.99
Windows Vista & Windows 7 Only Create backup images of the operating system and drivers in case of hard drive or system failure. (includes necessary CD-R/DVD discs to produce recovery image). Computer must have the ability to make a CD/DVD recovery set from within Windows		
System Restore	\$99.99	\$129.99
System restore on one PC. Restore CDs must be provided or the restore data must be partitioned on the hard drive. All information on PC should be backed up prior to appointment and have the certificate of authenticity or verification key (provided with every version of windows) on hand.		
Data transfer or Backup	\$34.99 for 10 Gigs \$9.99 / Additional 10	\$69.99 For 10 Gigs only
Transfer up to 10 gigs from one PC to another PC, external drive, CD/DVD drive, USB device, external media (provided by the customer), or online source (provided by the Customer. Additional transfer of gigs possible.		
Virus/Spyware/Adware Removal	\$119.99	\$149.99
Obtain a brief description of the symptoms, boot PC and ensure that the Windows OS can fully load. Ascertain the presence/status of antivirus software. Install approved removal applications if necessary. Run system and disk cleaner, registry cleaner, start up manager and auto run (if applicable). The operating system is Windows Vista or XP (Home/Professional). Bootable rescue & recovery CDs should be on hand.		
Hard Drive Recovery	\$199.99	\$259.99
Includes initial assessment of drive/disk to determine if media can be recovered. 100% Guarantee: No data, no Charge. If we cannot recover your data, there is no charge to you.		

Setup	YWCA Pricing	Competitors Pricing
Silver Package	\$49.99	\$63.98
Get your computer off to a great start! Let us install security software and remove unwanted programs that will slow down your PC performance.		
Gold Package	\$99.99	\$124.96
Get your computer off to a great start! Let us ensure your security, remove unwanted programs and customize performance settings to suit your needs.		
Printer	\$19.99	N/A
We'll install and configure your printer software, walk you through the setup process and make sure you're ready to print.		
Digital Camera Setup	\$14.99	N/A
Let us help you install and configure your digital camera and photo editing software.		
Digital Frame Setup	\$9.99	\$9.99
Inspect product and power up to ensure there is no damage. Install memory card and batteries. Adjust resolution as needed. Configure the slideshow feature to your needs and enable auto rotation if needed. Install bracket to back of frame where applicable and connect to your PC if requested. Provide a brief product overview to the Customer.		
Custom Configuration	\$29.99	\$39.99
PC peripheral installation or minor Windows adjustment that are not covered by other services		
Bluetooth Pairing	\$9.99	\$9.99
Setup Bluetooth device using Bluetooth Headset Pairing.		
GPS Setup	\$14.99	\$19.99
Setup preferences in GPS Device and provide a brief Tutorial		
Express Service	\$49.99	N/A
Supply the costumers with 24 hours service if applicable.		

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Pricing as of January 2012 - Pricing subject to change at any time without notice.